



Quality Policy

The basic principle of Goman's policy is to achieve the highest quality of products and processes, and the continuous pursuit of customer satisfaction. Full compliance with all relevant legal provisions is considered a precise corporate commitment towards employees, the community, customers and shareholders. The constant commitment to improvement, through the involvement of employees in a process of continuous evolution of the product, processes and services and a new focus on the environment, with the launch of a policy of environmental attention in the practice of managing the company, complete the picture of a company at the highest quality levels.

The Quality Management System, described in quality manual, is implemented through a process approach and a risk / opportunity analysis, in compliance with the requirements of the UNI EN ISO 9001 standard and linked and aims to achieve the following objectives:

- commit all available resources to ensure maximum customer satisfaction, by offering products and services that meet their needs, either expressed or implied;
- prevent and reduce non-compliance at all stages of the process;
- to spread a culture for quality and environment in the organization, involving all employees in continuous improvement and according to a risk-thinking approach;
- create an adequate and safe working environment in which all employees can be satisfied and in which professional growth is stimulated;
- meet the mandatory requirements on products and processes, in order to meet the needs and expectations of all the parties involved.
- Search for the continuous improvement of the effectiveness of the quality management system, of the products / services, of the processes, through:
 - the definition of specific objectives and indicators for monitoring performance and analyzing possible improvements;
 - the introduction and implementation of appropriate corrective, preventive and improvement interventions through the application of risk analysis methodologies;
 - the involvement of suppliers in the process of continuous quality improvement;
 - consolidate collaborative relationships and mutual benefit with suppliers;
 - the search for new and advanced production methods to keep the company at the forefront of the industry.

The Management is committed to providing the necessary resources to support, renew and share the Quality Policy with the entire company structure and to plan and verify the quantifiable objectives that make it possible..

Castiglione delle Stiviere, 15/01/18

General Manager
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